

Welcome

We have provided this pamphlet to help you understand the services offered at the Clark College Dental Hygiene Clinic. If you have any questions, please do not don't hesitate to ask.

High quality care is provided by students under the direct supervision of licensed dental hygienists and dentists. Adults or children between the ages of 5 and 17 are selected for care based on the educational needs of the students.

Your Rights as a Patient

You are entitled to and can expect:

- Considerate, respectful, and confidential treatment.
- Continuity and completion of treatment.
- Access to complete and current information regarding your dental care.
- Advance knowledge of the cost of treatment.
- Explanation of recommended treatment, treatment alternatives, the option to refuse treatment, and expected outcomes of various treatments.
- Treatment that meets the standards of care in the profession.
- Information on the Clark College Dental Hygiene Clinic Infection Control and Bloodborne Pathogens policies.

Your Commitment as a Patient

You commit to and are expected to be present and on time for all scheduled appointments. If, on one occasion, you are either late or fail to keep a confirmed appointment without giving at least a 24-hour notice, you will no longer be eligible for treatment at Clark College.



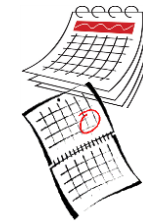
**NO SMOKING
AT ANY TIME**

College policy prohibits the use of tobacco everywhere.
By everyone. At all times.

The college expressly prohibits discrimination on the basis of race, color, national origin, age, perceived or actual physical or mental disability, pregnancy, genetic information, sex, sexual orientation, gender identity, marital status, creed, religion, honorably discharged veteran or military status, or use of a trained guide dog or service animal. Harassment is a form of discrimination.



For our patients...



The Clark College Dental Hygiene Clinic

Health Sciences Building

1933 Fort Vancouver Way
Vancouver, WA 98663

Office: 360.992.2158
Fax: 360.992.2880



Services & Referrals

The selective dental services provided at the Clark College Dental Hygiene Clinic include the following:

- Examinations
- Radiographs
- Scaling and root planning (deep cleaning)
- Polishing
- Fluoride applications
- Sealants Silver and tooth colored fillings

Services we do NOT provide:

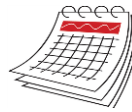
- Emergency dental care
- Root canal treatment
- Extractions, oral surgery
- Crown and bridge treatment
- Denture construction or repair

We will explain your particular dental problems and what can be done to resolve them. If you have treatment needs which we cannot fulfill, a referral will be made. **It is not possible to meet all of your dental needs here or to be responsible for your continuing yearly dental hygiene care.** In such instances, the department will work closely with the dentist of your choice to ensure you receive comprehensive care. Your x-rays and all pertinent records will be sent to the dentist of your choice upon request.



Time Commitment

We are a teaching institution and routine dental procedures require significantly more time than you have experienced in a private dental practice. Frequent evaluation by the instructors adds to the appointment time. This process ensures that thorough, high quality care is provided. Appointments are approximately three hours in length. **Depending on treatment difficulty, multiple appointments are usually necessary.** We ask for your understanding and cooperation for the extra time which may be required.



Procedures for Appointments

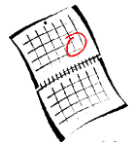
Call the Clark College Dental Hygiene Clinic for information regarding appointments. **360.992.2158**

Adults

A free "screening" appointment is made for anyone 18 years of age and older. During this screening appointment, a dental hygiene student will take a thorough medical and dental history and review it with the dental staff. **Because we are a learning institution, we accept only those patients whose dental needs fulfill student learning requirements. There is no guarantee you will be selected as a patient.** If you are selected, a student will call to schedule your care when an appointment time is available.

Children

Children between the ages of 5 and 12 may be treated in the clinic. **Due to medical, dental, and legal considerations, a parent or guardian must be present during all phases of the child' treatment.**



Completion of Care

After your dental hygiene services have been completed, your name will be placed in our recall program according to the month that your next preventive appointment should be scheduled. Some patients are appointed from this recall program as the student appointment schedule permits and student learning needs dictate. **It is not possible to see all patients who are in the recall program.** By maintaining a professional relationship with a private dental practice, you can schedule a maintenance appointment should you not be contacted for an appointment by a student here. We attempt to provide dental hygiene services to as many recall patients as possible.



Fees & Payment Policy

- All services must be paid for at the time of treatment.
- All fees are used to replace supplies, materials, and equipment utilized during treatment.
- **We accept only cash or personal check(s) as forms of payment.**



Confidentiality

Everything regarding your treatment remains confidential. No information will be released to anyone, including insurance companies, attorneys, or dentists without your signed permission.



Parking Available

Several parking places are reserved for dental hygiene patients. Look for the signs indicating patient parking. A permit to park in these spaces must be obtained from the receptionist. These spaces are located in the lot which is directly east of the Health Sciences Building (Brown 1). Adjacent parking in non-reserved areas is also available should the reserved patient parking be full.