

EBC Training Update

New Technology/New Policy



Agenda

- EBC Role and Responsibility Reminders
- Overview of Guardian
- Exercise and test Guardian Chat
- Questions

EBC Role – The Basics

- **Use Common Sense** to maintain your own safety and security. **Please Don't be a Hero...**
- To facilitate the safe and rapid evacuation and follow -up sweep of your assigned building.
- To identify individuals (**characteristics, not names**) who may be injured and share location of these individuals with Safety and Security Dispatcher **via the Guardian App or other modality.**

Basic Evacuation Procedures

- Direct people to leave by the nearest safe exit.
- Move people at least 150 feet away from all structures (**AA – may not be...so just move back**)
- Check for individuals that need aid and provide **reasonable assistance** to disabled persons.
- Use only stairs and **not elevators**.
- Do not allow people to re-enter a building until a Safety and Security representative gives the ok through Rave, etc.

Evacuation Building Sweep

- After an evacuation, perform a quick check, **provided it is safe for you to remain in the building**, to assure that everyone has exited.
- Use verbal skills to persuade stragglers to leave, but do not get into a confrontation or put yourself in jeopardy.

As you sweep....

- **If possible**, use your laminated card (or other resource) to document individuals needing care:
 - Specific location of individual (building, floor, room #, etc.)
 - Physical characteristics of individual
 - Hair color
 - Skin color
 - Approximate height/weight

Or wait to document until you get to Assembly Area

The Chat Is Now Where It Is At!



Distinguishing Between Rave and the Guardian App



The Guardian Mobile App will allow you to:

- **Discreetly CHAT with Campus Security and Safety**
- **Call Campus Security/911**
- **Never Travel Alone**
- **Find The Resources You Need**
- **Stay Informed**

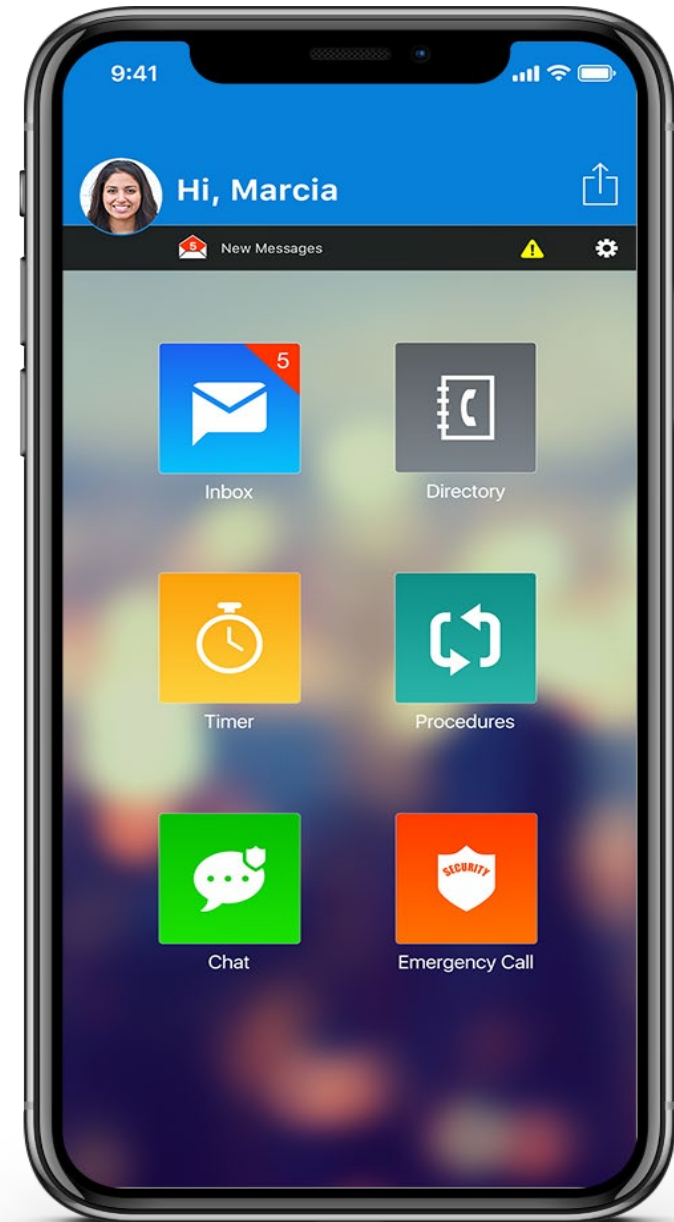


Using the Chat feature will....

- Put a familiar communication device in the hands of more EBCs
- Allow for increased and faster Situational Awareness gathering
- Avoid common walkie talkie concerns
 - Where is it?
 - Is it charged?
 - How do I use it?

Use Chat

- Only if you have something to report off of laminated card
- **Specific location of individual (building, floor, room #, etc.)**
- **Physical characteristics of individual**
 - **Hair color**
 - **Skin color**
 - **Approximate height/weight**
- Will probably not receive a Confirmation from our dispatcher...



If you choose not to use the Guardian App

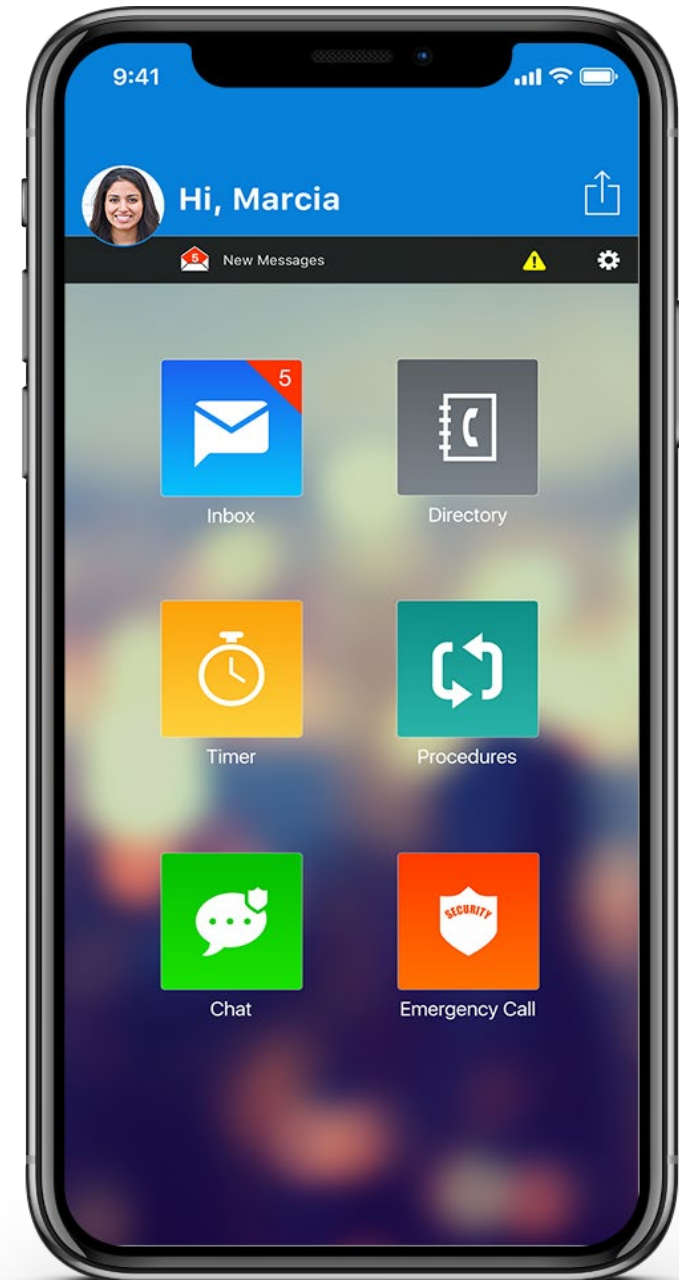
- Look for another EBC who is using the App and share information with them so they can send to **dispatcher**
- Use a runner to physically transport the information to GHL 118 (unless directed elsewhere via Rave, etc.)

Can Communicate Directly with EBCs Using Rave

Even if you are not using Guardian you may get EBC directed text messages from the Notification App

Download Guardian and Test Chat

- Text Guardian to 67283
- Open Chat feature and **text word “TEST”**
- “Just Connect Me”



Wrap up and Questions

