

Academic Resource Connection* (ARC)

Clark's early alert system, ARC, provides proactive, outside-of-the-classroom outreach and connection to academic support services. Designed with both students and faculty in mind, the new and improved ARC promotes student success, engagement, and retention by providing wrap-around support to students who may be disconnected or struggling academically.

1. Reporting options:

Select the appropriate alert reason based on the level of concern and the actionable next step:



Can Still Pass w/ Support (green)

→ Visit Tutoring Services

At Risk of Not Passing (yellow)

→ Connect with a Student Success Coach

Cannot Pass Class (red)

→ Meet with an Academic Advisor



2. Issue alerts earlier: ARC referrals are open weeks 2-7 of each term.



3. Peer-to-Peer support: Students referred to ARC will receive text check-ins from Peer Mentors in addition to an email from the department to which they were referred.



4. Closing the loop: At the end of the two-week reporting cycle, the alert will be "closed," and the instructor will receive an update on the outcome.



5. Re-issue/raise the alert level:

Start with a green or yellow alert, and if sufficient progress is not made by the end of the two-week cycle, refer the student again to a higher alert level.



6. Streamlined referrals: Initiate ARC alerts through Watermark. *Please note* that you can refer multiple students at once through your class roster. *Follow the steps to the right to issue an ARC alert in Watermark.*

How to log in to Watermark

1. Go to <https://clarkcollege.avisapp.com/>
2. Make sure you're in the "Instruct" application
3. Select the course to access the roster
4. Select the student(s) you wish to submit an alert for
5. Select Alert
6. In the new dialog box, choose the alert from the drop-down menu

Questions? Please contact Cole Timpone, Student Success and Retention Manager, at ctimpone@clark.edu or 360-992-2901.

**Formerly Academic Retention Concern*