You now have access to the new and improved myClark ctcLink!

Activate your myClark ctcLink Account

Please read all of the directions first and then follow the directions, step by step. You can login into your myClark ctcLink two ways:

1. Use your ctcLink mobile app to access your new and improved **myClark @ctcLink** tile or
2. Go to the **Clark Students** website and click on **myClark @ctcLink**.* (This is different than the myClark @Clark, please make sure to click the myClark @ctcLink.)

Directions for you to log in are easy to find:

- Screen reader login directions;
- Not using a screen reader login directions; and
- Login directions – see below.

myClark ctcLink Login Directions

Once you get to the ctcLink login page, please scroll to the bottom of the screen and click "First Time User?"

1. **Click** "**First Time User?**" under "Enable Screen Reader Mode."
2. *Do the Following:*
    - ***First Name***, *enter your first name*
    - ***Last Name***, *enter your last name*
    - ***Date of Birth***, *enter your date of birth*
    - *Select ***SID (old)**—below "Date of Birth," and*
    - *Enter your old SID.*
    - *Click **Submit**.*
3. Set your three security questions and set a password.
4. Confirm your password.
5. **Close the browser.**
6. Click on the link in step 1.
7. If you use a screen reader, scroll below username and password and click "Enable Screen Reader Mode."
8. Type in username and password.
9. Click Submit.

myClark ctcLink Resources: October 31 and November 1

Once you get into the **myClark @ctcLink**, go the Student Homepage and explore! We have student resources to support you!

Have questions about logging in?
Visit the Student Ambassadors and Tech Hub staff in **Gaiser Hall at the Welcome Desk** from 8am – 5pm Thursday and Friday October 31st and November 1st.

Call the Tech Hub at (360) 992-2010 **or** (360) 992-2431.

If you want to sit down at a computer and get some assistance from Tech Hub staff
Tech Hub staff will be available 8:00am – 5:00pm Thursday and Friday in two locations:

> **Scarpelli (SHL) 135B & Library** – Tech Hub located inside the front doors

If you have questions about your student data or something looks incorrect
Come visit us in **GHL 207**. You can stop at the Welcome Desk and someone can direct you to GHL 207.

We'll also have on open lab on Thursday October 31st at the **T-Building in room 229** from 9:00 am to 1:00 pm, and 4:00pm to 6:00pm.

Need some help navigating the system with your assistive technology?

- We recommend using the HighPoint app to get to all your MyClark information. Download the ctcLink app. from any app store.
- Help in person: The Career Center staff will be available to assist you in navigating the system. The Career Center is located on the lowest level of the Penguin Union Building (PUB 002), down the hallway from Disability Support Services. They are open Monday through Thursday from 8:00 am to 6:00 pm and Friday from 8:00 am to 1:00 pm.
- Help by phone: Call Tech Hub at (360) 992-2010. Hours are Monday to Thursday 8am to 9pm or Friday to Sunday 8am to 5pm. They can support with log in assistance or general assistance in completing a task. They may forward your request to their supervisor Ken Pruett or Mike Silva who have admin authority if needed.
- Assistive technology Tips and Tricks for myClark will be available at www.clark.edu/newmyclark.
- Assistive technology In-person appointment: Contact the DSS office (360) 992-2314 for an Assistive Tech appointment to learn tips and tricks or assistance with navigation.

Located at Clark Center at WSU Vancouver?
Open lab on Thursday, October 31st from 1:00 – 4:30pm **in CCW 104 lab** – Employees and Students are welcome.

Located at Columbia Tech Center?
Open lab on Friday, November 1st from 8:00am – noon **in CTC 339** – Employees and Students are welcome.

As a reminder, if you need help accessing your myClark ctcLink, please visit student resources.

Thank you,

Shanda Haluapo, Associate Vice President of Planning and Effectiveness
and the **myClark ctcLink Steering Team**
Clark College
ctcLink@clark.edu
www.clark.edu/newmyclark