



The New and improved myClark system will be activated for you to use on October 31, 2019!

The current online MyClark system will be down from October 18 until October 31. **Canvas is not impacted by this.** If you need assistance with student services, we are here for you:

- **In person:** Stop by the Information Desk in Gaiser Hall.
- **By phone:** Call our switchboard at 360-992-2107 or check our Directory for individual office phone numbers.
- **By email:** Contact registration@clark.edu.

When you log in to the new myClark account on October 31, 2019, you will put in your existing SID to receive a new student identification number, called your ctclink ID. At that time you will be able to see fall and winter quarter classes offered and all of your student information.

As a reminder, **What to Expect as myClark Transforms:**

- myClark will not be available from Friday, October 18 until Thursday, October 31. If you need to access student services we are here for you:
 - **In person:** Stop by the Information Desk in Gaiser Hall.
 - **By phone:** Call our switchboard at 360-699-6398 or check our [Directory](#) for individual office phone numbers.
 - **By email:** Contact registration@clark.edu.
- Learn how to access your new and improved myClark by going to www.clark.edu/newmyclark.
- Access the new and improved myClark on Thursday, October 31.
- Fall 2019 and Winter 2020 classes will be available for you to review on October 31.
- The Student Ambassadors and Tech Hub staff in **Gaiser Hall at the Welcome Desk** will be available from 8am – 5pm Thursday and Friday, October 31 and November 1.
- On October 31 and November 1, Tech Hub staff will be available from 8:00am – 5:00pm if you want to sit down at a computer and get some assistance in two locations at the main campus: Scarpelli (SHL) 135B and the Tech Hub located inside the front doors of the Library.
 - At Columbia Tech Center, a campus open lab will be on Friday, November 1 from 8:00 am to noon in room CTC 339.
 - At Clark College at WSU Vancouver campus, open lab will be on Thursday, October 31 from 1:00 – 4:30 p.m. in CCW 104 lab.
- Check your new myClark web portal for your Winter term enrollment date, after November 8.
- Priority registration for Veterans and students with approved accommodations begins in the new and improved myClark on Tuesday, November 12.

Thank you,

Shanda Haluapo, Associate Vice President of Planning and Effectiveness
and the **myClark ctclink Steering Team**
Clark College

ctcLink@clark.edu

www.clark.edu/newmyclark