How to Enter an eChat

Before you Begin – You will need to be logged into eTutoring with your username and password. You will also need to turn your pop-up blockers off.

Step 1 – From your Homepage, look at **Today's Available Tutors** to see what tutors are on **today**, and at what time.

The arrows at the bottom point to links for this weeks and next week's overall schedule so you can plan when you can work with a live tutor.

Step 2 – If there is a tutor currently working, he or she will be listed in the eChat Box.

eChat
Chat with a tutor for a particular subject. See who's available right now.

No eTutor available for your subject? Try an eQuestion!

Floyd, L - *0 Student(s) in Room*
Research Methods and Information Literacy

This box shows that a tutor is currently working and in which subject

Step 3 – to enter this tutor's chat room, click on the tutor's NAME

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Figueroa, *0 Student(s) in Room*
Research Methods and Information Literacy

click on the Tutor's Name to enter the chat room

Step 4 – This will open a new window to your tutor's chat room. You may have to click "install" if this is your first time using our live chat, but you will not need any external software.
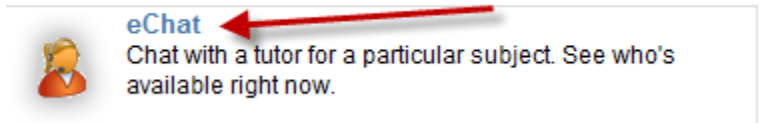
Step 5 – Once you are in your chat room, if the tutor is currently working with another student, we ask that you be patient and wait until they are done.

When it is your turn, you will be able to use audio to speak with your tutor if you are using audio or you can chat by typing into the chat screen. If this is your first time using audio, please read our guide to audio found in your **Resources** section on your eTutoring homepage.

Resources
Online learning material to help you succeed in your studies.
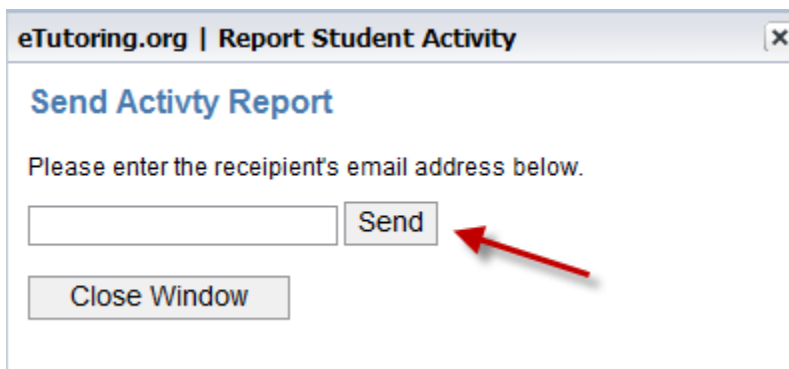
If you need confirmation of your eChat:

From your eTutoring homepage, Click on eChat, this will bring you to an archive of your chat sessions.

eChat
Chat with a tutor for a particular subject. See who's available right now.

Click on Report Activity next to the chat you want a record of.

Username	Tutor	Chat Start	Chat End	Session Length	Action
Cagg, Carolyn	Ulrich, Clem	09/15/08 12:14 PM	09/15/08 12:14 PM	0 min	Report Activity
Cagg, Carolyn	McCormack, George	09/15/08 12:14 PM	09/15/08 12:14 PM	0 min.	Report Activity

Enter your email address into the box and click Send.

eTutoring.org | Report Student Activity   ✕

Send Activty Report

Please enter the receipient's email address below.

[   ] Send

[Close Window]