

Clark College

Basic Needs Resource Inventory

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 = the resource is located on the main campus (1933 Fort Vancouver Way, Vancouver WA)

Campus Contacts

Basic Needs Hub

Come by or email us for help navigating any of the resources listed below

- Email: basicneeds@clark.edu
- Location: Gaiser Hall (GHL), room 216
- Website: www.clark.edu/cc/basic-needs

Security Services

Provides 24/7 safety and assistance to the Clark community.

Security Dispatch: 360-992-2133

Contact Security Dispatch regarding:

- Parking issues
- Jump starts for your vehicle
- Medical incidents
- Security escorts to buildings or vehicles
- Suspicious persons

Security Information Desk and Lost & Found

- Phone: 360-992-2429
- Email: security.requests@clark.edu
- Location: Gaiser Hall, next to the bookstore.

Tech Hub

The TechHub provides technical support for Clark College students. Our technicians can help with software, computer devices, and accounts provided by Clark College.

- Phone: 360-992-2010
- Email: techhub@clark.edu
- Location: Scarpelli Hall (SHL), room 135
- Website: www.clark.edu/cc/techhub

Office of Diversity, Equity, and Inclusion

ODEI is committed to serving systemically non-dominant groups as they navigate Clark College. They help foster and retain a diverse college community. *Everyone is welcome!*

- Phone: 360-992-2292
- Email: diversity@clark.edu
- Location: Diversity Center, Gaiser Hall (GHL), room 214

Veterans Center of Excellence

Coordinates flexible and comprehensive support for all veteran, active duty, and military affiliated students.

- Phone: 360-992-2073
- Email: vresources@clark.edu
- Location: Penguin Union Building (PUB), room 015
- Website: www.clark.edu/cc/veterans

All-User Restroom Locations

Applied Arts: AA4 105B, AA4 207B, AA5 114
Anna Pechanec Hall: APH 207*
Child and Family Studies: CFS 102, CFS 110, CFS 120A
Columbia Tech Center: CTC 129
Early Learning Center: ELC 107, ELC 108
Frost Arts Center: FAC 011F*, FAC 011G*, FAC 122
Gaiser Hall: GHL 024, GHL 025, GHL 126B, GHL 184,
GHL 216K, GHL 216L
Hanna Hall: HHL 126, HHL 127
Health and Sciences: HSC 122
Joan Stout Hall: JSH 121, JSH 225
O'Connell Sports Center: OSC 121B, OSC 213, OSC 217*
Haag Parent Education: PAR 101, PAR 103, PAR 119
STEM Building: SBG 136, SBG 235, SBG 335

*All locations are ADA restrooms unless otherwise noted by an **

Lactation Rooms

Clark College offers two lactation room locations on the main campus available to any member of the Clark community including students, staff, and faculty. Each room is a private space with a nearby sink and restroom. There is a comfortable chair where people feeding their children, or pumping, can relax.

- Frost Arts Center (FAC), room 121
 - email HR at hr@clark.edu to check out a key.
- Health Sciences (HSC), room 124
 - call or text 360-992-2614 or email chc@clark.edu for availability.

C-TRAN Passes

A free pass for public transit which serves Clark County.

- Eligibility: any currently enrolled Clark College student with a student ID.
- How to Access: get the free pass in the Clark College bookstore when you present your student ID
- Phone: 360-992-2149
- Location: Gaiser Hall

Emergency Contacts

988 Lifeline

Free and confidential support for people in distress, prevention and crisis resources for you or your loved ones. The 988 Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week. *English and Español.*

- Call/Text: 988
- Online chat: www.988lifeline.org
- ASL: call 1-800-273-8255 from a videophone.
- Veterans: call 988, then press 1 or text 838255

Crisis Text Line

24/7, free, confidential. A live, trained volunteer Crisis Counselor receives the text and responds, all from our secure online platform. The volunteer Crisis Counselor will help you move from a hot moment to a cool and calm moment. *English and Español.*

- Text Message: text HOME to 741741
- Envía un texto con a palabra AYUDA al 741741

The Trevor Project

Provides information & support to LGBTQ+ young people 24/7. Call, text, or chat with them anytime you need support. If you are thinking about suicide, or feeling lonely, they're there to listen.

- Phone: 1-866-488-7386
- Text: "start" to 678-678
- Website: www.thetrevorproject.org/

RAINN

Supports those who have experienced sexual assault 24/7. *English and Español.*

- Phone: 1-800-656-4673
- Website: www.rainn.org

Trans Lifeline

Connects trans people to community support and resources needed to survive and thrive. Run by and for trans people. *English and Español.*

- Monday through Friday from 10 a.m. – 6 p.m.
- Phone: 877-565-8860

BlackLine

A crisis line which prioritizes BIPOC (Black, Indigenous, and People of Color) lived experiences. BlackLine is non-judgmental, affirming and supportive, listener-witnessing and information gathering about your experience. LGBTQ+ supporting.

- Call/Text: 1-800-604-5841
- Website: www.callblackline.com

CVAB Warm Line

The CVAB Warm Line is based in Vancouver, WA and operates every evening. Talk to a peer supporter—people with lived experience in recovery, sharing hope, empowering renewal, and supporting recovery—who offer support to navigate rough days and/or celebrate accomplishments.

- Hours: 4 p.m.–12 a.m. (midnight), every day
- Phone: 360-903-2853

Clark/Skamania/Klickitat County Crisis Hotline

- Phone: 1-800-626-8137

Multnomah County Crisis Hotline

- Phone: 503-988-4888 or 1-800-716-9769

Housing

Council for the Homeless

Clark County hub for individuals and families experiencing homelessness and in need of rental assistance.

- Eligibility: open to all Clark County residents who are facing houselessness. Eligibility will vary upon screening for each program.
- For emergency shelter, long-term housing solutions, or rental assistance: call the housing hotline listed below.
- Housing Hotline: 360-695-9677

Vancouver Housing Authority

Subsidized housing for nearly 7,000 people in the greater Vancouver area through subsidized properties that they own and manage.

- Eligibility: varies upon location.
- How to Access: create an account and apply through their website www.vhausa.org
- Phone: 360-694-2501
- Additional non-subsidized housing options: <https://vhausa.org/housing/affordable-non-subsidized-housing>

Oak Bridge Youth Shelter

Immediate shelter and crisis intervention for youth in Vancouver and the Southwest Washington area who do not have a safe place to go.

- Eligibility: ages 9-17.
- How to Access: call their help line 24/7: 1-888-979-4357

Family Promise of Clark County

A national non-profit mobilizing local resources to help homeless families.

- How to Access: for each of the programs listed, you must call the intake coordinator to discuss your needs and determine eligibility.
- Phone: 360-210-5165

Shelter program: provides a shelter to stay overnight, a day center to be at during the day, three meals per day for each family member in the program, and case management for each family.

Eligibility: the family must have at least one child under 18.

Diversion funding: helps families pay first, last, and security deposit.

Eligibility: the individual must have proof of approval for move-in.

Prevention funding: provides up to \$1,000 for rent assistance.

- Eligibility: the individual must have a 30-day eviction notice and proof that the remaining balance will be covered.

Other Housing Support

The Perch

A day shelter program that offers a dry, warm, safe place where youth have access to a bathroom, shower, laundry facilities, computer, phone, Wi-Fi, meals and skilled staff to help them connect with additional resources.

- Eligibility: ages 12-24 who are experiencing homelessness or unstable housing
- How to Access: call or text for more information and to access the space
- Call/Text: 360-314-5716
- Address: 1501 Columbia Street, Vancouver, WA

Clothing

The Giving Closet

Serving Clark County with free clothing.

- Eligibility: open to all
- How to Access:
 - Step 1: email jen@givingcloset.org and request a “shopping appointment”. Be sure to include your first and last name in your email.
 - Step 2: if you do not have access to email, please call 360-993-4800 and leave a message requesting a “shopping appointment”. Your call will be returned between Wednesday and Thursday with more information on when you can go to shop at the warehouse.
- Address: 2804 A NE 65th Ave., Vancouver, WA
- Email: jen@givingcloset.org
- Phone: 360-993-4800

Food

SNAP (Supplemental Nutrition Assistance Program)

Federal program, formerly known as Food Stamps.

- Eligibility: low-income individuals and families
- How to Access: apply online at the website www.washingtonconnection.org/home/

Penguin Pantry

On-campus food bank that provides monthly food boxes to students.

eligibility: any currently enrolled Clark student

- How to Access:
 - Step 1: log into MyClark@Clark
 - Step 2: click “Penguin Pantry Order Form” located under “Get Started”.
- Email: penguinpantry@clark.edu
- Website: www.clark.edu/cc/penguinpantry

FISH

Food pantry for non-perishable pantry staples, canned foods, and perishable items.

- Eligibility: any Washington resident
- How to Access: Monday-Friday from 10 a.m. – 2 p.m. and the fourth Saturday of each month from 10 a.m. – 12 p.m.
- Phone: 360-695-4903
- Address: 906 Harney St., Vancouver, WA

Angels of God

A food bank that welcomes everyone without limitations. It offers showers, food, clothes, and hot meals.

- Eligibility: open to all
- How to Access: Sundays 1:30 p.m. – 4 p.m. and Wednesdays 5 p.m. – 7:30 p.m.
- Phone: 360-936-5197
- Address: 2711 Andresen Rd., Vancouver, WA

Community Kitchen

A food pantry with daily supplies of fresh produce, hearty grains, various dairy, and a wide range of other nutritious and delicious food.

- Eligibility: any Washington resident
- How to Access: Tuesday from 1 p.m. – 6 p.m., Thursday from 1 p.m. – 6 p.m., and Friday from 1 p.m. – 4 p.m.
- Address: 1910 W. Fourth Plain Blvd., Vancouver, WA

Clark County Food Bank

For supplemental food resources, the Clark County Food Bank has numerous local food pantry partners in the Vancouver area.

- Eligibility: any Clark County resident
- How to Access: explore available food banks on their website www.clarkcountyfoodbank.org
- Phone: 360-693-0939

Academic Support

Advising Services

One-on-one advising sessions to help with identifying degree requirements, developing long-term educational plans, supporting students transferring on to a university, and more.

- Eligibility: open to all Clark College students
- How to Access: schedule an appointment online at www.clark.edu/cc/advising
- Phone: 360-992-2345
- Location: Gaiser Hall (GHL), room 108

Student Success Coaches

Get help accessing academic and life resources through consistent 1:1 coaching to support your academic and personal success.

- Eligibility: any currently enrolled Clark College student
- How to Access: schedule an appointment online at www.clark.edu/cc/success-coaches
- Location: Penguin Union Building (PUB), room 002

Tutoring Services

Provides free tutoring in-person or online for all registered Clark College students. Visit any of the centers on campus or call the center that you need to book an appointment with.

Language and Writing Center

- 360-992-2253, Hawkins Hall (HKH), room 102

Accounting and Business Center

- 360-992-2445, Applied Arts 4 (AA4), room 106

STEM Center

- 360-992-2694, Bauer Hall (BHL), room 101/102

eTutoring

Free online tutors for various subjects including writing, math, physics, chemistry, biology, computer science, world languages, accounting, and more.

- Eligibility: any currently enrolled Clark College student
- How to Access: click on etutoring on the left-hand side of your Canvas course shell

Disability Access Center (DAC)

Assures that Clark College services, programs, and activities are accessible to individuals with disabilities.

- Eligibility: any currently enrolled Clark College student
- How to Access: complete the *getting started form* online:
<https://www.clark.edu/dac/>
- Phone: 360-992-2314
- Location: Penguin Union Building (PUB), room 013

Financial Support

Federal Financial Aid (FAFSA)

FAFSA provides several types of funding to help you cover the cost of education expenses including tuition, fees, books, and supplies.

- Eligibility: www.studentaid.gov/understand-aid/eligibility to learn more, or visit the Clark College Financial Aid office in Gaiser Hall
- How to Access: apply online at www.studentaid.gov

State Financial Aid (WASFA)

The WASFA is for people who don't file a federal FAFSA application. A person should complete the WASFA if they are undocumented or do not qualify for federal financial aid because of their immigration status.

- Eligibility: open to all Washington residents who are planning to go to college
- How to Access: apply online at www.wsac.wa.gov/wasfa

Financial Aid Office

Clark College's Financial Aid Office can assist you with understanding what types of financial aid are available, and how each of them works, including student loans, grants, work study, and scholarships.

- How to Access: visit www.clark.edu/cc/fin-aid for up-to-date deadlines, office hours, and contact info.
- Location: Gaiser Hall (GHL), room 101

Workforce Education Services (WES)

Provides access to various programs related to financial assistance to thousands of students each year.

- Eligibility: any currently enrolled Clark College student
- How to Access: apply online at www.clark.edu/cc/wes/
- Phone: 360-992-2729
- Location: Gaiser Hall (GHL), room 215

Emergency Grant

A grant for students who are experiencing a financial emergency or unanticipated expenses that have arisen during their enrollment at Clark College.

- Eligibility: any currently enrolled Clark College student
- How to Access: apply online at www.clark.edu/forms/emergency-grant-application/

Clark Public Utilities Financial Assistance

Clark Public Utilities has several programs of their own and others in partnership with the city of Vancouver and the state of Washington to provide customers with financial assistance.

- How to access: for all the programs listed below and more, call 360-992-3000 to determine eligibility

A few of the programs are outlined below:

Low-Income Home Energy Assistance Program (LIHEAP)

A federally funded program that provides financial assistance with home heating costs once per year. This program is open from October 1 through June 30.

- Eligibility: based on income and household size

Guarantee of Service Plan (GOSP)

A 12-month program which reduces electricity payments to a percentage of the monthly household income.

- Eligibility: based on income and household size

H2O (Help to Others) Program

A program through the city of Vancouver which provides customers with a one-time voucher to help with water and sewer bills once every two years.

- Eligibility: the individual must have past due notice, must meet the eligibility criteria for LIHEAP, must not be receiving subsidized housing, and must be listed on the utility account.

Technology Support

Computer Labs on Campus

On-campus computer labs.

- Eligibility: any currently enrolled Clark College student
- Locations: Scarpelli Hall (SHL-135), Applied Arts (AA4-116), STEM Building (SBG-252) and Cannell Library (LIB-100)
- Hours: Monday-Thursday from 8 a.m. – 5 p.m. Friday from 8 a.m. – 4 p.m. (hours may change please contact ccl@clark.edu for up-to-date hours)
- Phone: 360-992-2425

Library Borrowing Program

You can borrow technology for free to complete your academic coursework.

- Eligibility: any currently enrolled Clark College student
- How to Access:
 - Step 1: log into myclark@clark
 - Step 2: click “technology request form” on the right side of the page.
- Phone: 360-992-2151

Xfinity Internet Essentials

Offers home internet for \$9.95/month.

- Eligibility:
 - live in an area where Xfinity internet service is available
 - qualify for a federal benefit program such as the national school lunch program, medicaid, or SNAP
 - have no outstanding debt to Comcast that is less than one year-old
- How to Access: apply at www.xfinity.com/learn/internet-service/internet-essentials

Legal Help

Clark County Volunteer Lawyers

Free legal help to low-income people who have civil legal problems.

- Eligibility: open to all
- How to Access: call 360-695-5313 to determine their availability to support your case.
- Website: www.ccvlp.org

Northwest Justice Project

Free legal help for low-income people.

- Eligibility: open to all
- How to Access: apply for legal help online or call the CLEAR hotline.
- Hotline: 1-888-201-1014, open weekdays between 9:15 a.m. – 12:15 p.m.
- Website: www.nwjustice.org/get-legal-help

Child Care

Child and Family Studies

Provides subsidized on-campus childcare services for toddlers and preschool-age children.

- Eligibility: open to all
- How to Access: to learn more or get a tour of the program, contact them via phone call or email.
- Email: cfs@clark.edu
- Phone: 360-992-2393

Working Connections Childcare (WCCC)

A federally funded program that helps families pay for childcare.

- Eligibility: there are several eligibility requirements outlined here: <https://www.dcyf.wa.gov/services/earlylearning-childcare/getting-help/wccc>
- How to Access: you can apply over the phone or online.
- Phone: 1-844-626-8687
- Website: www.washingtonconnection.org

ESD 112 Early Care and Education

Free and subsidized childcare programs.

- Eligibility: based on income and participation in government assistance programs
- How to Access: call 360-952-3466 to determine eligibility
- Email: ece.enroll@esd112.org
- Phone: 360-952-3466
- Website: www.esd112.org/ece/child-care

Educational Opportunities for Children and Families (EOCF)

Free and subsidized early childhood education programs.

- Eligibility: based on income and participation in government assistance programs.
- How to Access: apply online or over the phone.
- Phone: 360-567-2720
- Website: www.eocfwa.org

Health and Wellness

Counseling and Health Center

Provides on-campus and virtual physical and mental health services, offers direct care, and provides help with enrolling for health insurance. *To schedule an appointment, contact their office via email, phone, text, or in-person.*

- Eligibility: any currently enrolled Clark College student
- Email: chc@clark.edu
- Phone: 360.992.2614, call or text
- Location: Health and Science Building (HSC), room 124

UVCares Behavioral Health

Delivers behavioral healthcare through telehealth. They focus on inclusion for everyone while addressing barriers to behavioral healthcare that includes addressing racial disparities, socioeconomic disparities, access, and affordability.

- Eligibility: open to all
- How to Access: call to start the intake process
- Phone: 509-300-1113

Free Clinic of Southwest Washington

Basic medical care, urgent dental care, diabetes care and self-management, insurance and Medicaid navigation, and coordinating specialty medical and oral health services in the community for uninsured patients.

- Eligibility: If you live in Clark County and do not have insurance
- How to Access (*by appointment only*): Medical assistance, call 360-450-3044; Dental assistance, call 360-450-3044, ext. 106
- Business hours: Monday – Friday: 9 a.m. – 12 p.m. and 1 p.m. – 4 p.m.

New Heights Clinic

A church-based health clinic for the underserved needing medical care.

- Eligibility: must be a Clark or Skamania County resident who is uninsured and whose income is below three times the federal poverty guidelines.
- How to Access: call to make an appointment.
- Phone: 360-694-0355

Finding Employment

Career Services

Provides resources and strategies to support your career and employment goals.

- Eligibility: any currently enrolled Clark College student
- How to Access: email or call career services to book an appointment.
- Email: careerservices@clark.edu
- Phone: 360-992-2902
- Location: Gaiser Hall (GHL), room 108

Student Employment

Work study and institutional hire positions help students pay for school through part-time employment.

- Eligibility: any currently enrolled Clark College student
- How to Access:
 - Step 1: log into myclark@clark
 - Step 2: click on the “student employment” tab.
- Email: careerservices@clark.edu
- Phone: 360-992-2902

WorkSource

A statewide partnership of state, local and nonprofit agencies providing employment and training services to job seekers and employers in Washington.

- Eligibility: open to all
- How to Access:
 - Step 1: go to the WorkSource website and if you do not yet have one, create a Secure Access Washington (SAW) account.
 - Step 2: browse the website for job openings and apply to relevant opportunities.
- Website: www.seeker.worksourcewa.com

Community Resource Lists

The community resource lists below are not affiliated with Clark College:

Fourth Plain Forward

www.fourthplainforward.org/community-resources

Bridgeview Resource Center

www.bridgeviewresourcecenter.org/

Aunt Bertha

www.auntbertha.com/?s=94

Council for the Homeless Resource Guide

www.councilforthehomeless.org/clark-county-resource-guide/