Toyota Technician & Education Network Advisory Committee Meeting May 22, 2025



TTEN -MINUTES May 22, 2025, at 10 AM Toyota Portland Region Office

Members Present: Tim Noll, Service Manager, Toyota Longview; Aric Savage, Service & Parts Director, Ron Tonkin Toyota; Jeremy Adner, Kerrie Keese (Committee Chair) Service Manager, Vancouver Toyota; Mike Moffit, Service Quality Specialist, Vancouver Toyota; Andrew Fabian, Service Manager, Toyota Portland on Broadway; Dan Morton, Shop Manager, Kuni Lexus of Portland, John Krebsbach; Adam Fog, Brian Herbet, Kevin Swenson, Josh Martin (Vice Chair) Service Manager, Toyota of Gladstone; Kerry Copeland, Service Manager, Gladstone Toyota

Guests:

Members Absent: Garret Griffith, Service Manager, Gresham Toyota; Don Waters, Wilsonville Toyota; Jim Waters, Service Director/Service Manager, Beaverton Toyota

Clark College: Dannie Nordsiden, TTEN Department Chair, Clark College; Theo Koupelis, Dean of WPTE & STEM, Clark College; Hernan, Recruitment & Retention Specialist, Clark College; Elizabeth Flores, Advisory Coordinator, Clark College

The meeting began at 10:05 AM, and a quorum was met.

NEXT MEETING DATE

The committee will meet next on Thursday, November 13, at the Portland Region Office.

MINUTES OF THE PREVIOUS MEETING

The minutes from the previous meeting on November 12, 2024, were approved.

COLLEGE UPDATES

Theo stated that funding cuts to WPTE, Career Launch FTE, and Perkins will affect automotive programs. However, reserves will be used to provide support.

Dannie shared that nine students are currently working for car companies in France through an exchange program. Similarities in curriculum and textbooks were discussed.

Brian offered to provide a port tour for exchange students and suggested collaboration on a sponsored dinner or vehicle showcase.

Theo stated that there have been recent changes with labor representation.

Toyota Technician & Education Network Advisory Committee Meeting May 22, 2025

COHORTS

Dannie reported that the first-year cohort consists of 14 students. Some are beginning ASE, and while challenges exist, instructors are progressing.

Dannie shared updates on the second-year cohort, including ASE testing progress.

Aric asked about the possibility of becoming a testing facility.

Dannie explained that Pro-Metric requires budget, staffing, and public access for approval.

Theo stated that many departments are requesting an assessment center, and faculty/admin support exists, though budget constraints remain.

Aric asked if volunteer provisions were available. Theo stated yes.

Aric stated the college should reach out to legislators for support.

Theo stated that SBCTC is already involved in advocacy with legislators.

Brian shared that their new ASE testing facility is available for TTEN students.

ASE to Date

Dannie reported

1st year: Just starting, no ASE passes yet.

2nd year: 52 ASE tests passed, averaging 3.7 per student.

Toyota's benchmark is 70% pass rate; the program is currently at 80%.

Internships

Dannie shared:

Online summer classes begin July 7, 2025.

Two evaluation meetings will be held.

Students must keep work logs updated.

Site visits will occur.

Recruitment Updates

Hernan reported:

Mandatory orientation: June 12, 2025, 5–7 PM.

- 50 high school visits and 14 events completed.
- 370 student leads collected.
- Goal: place 3 interns per dealer.
- 14 students are already enrolled and hired; 20 more are interested and seeking placements.

Dannie noted growing interest in the Bridge Program, proposing expansion to 25 students to offset attrition.

Dan Morton stated that their dealership had to pause its program this year.

Dealer Employee Needs

Dannie reported that the annual survey of dealer needs will be conducted again this summer. The most recent results were displayed.

Toyota Technician & Education Network Advisory Committee Meeting May 22, 2025

Instructional Changes

Dannie reported that after instructor Mike Godson retired, a new hire was brought in but left after Winter 2025. A new posting went live last week.

-Kerrie asked if there were any candidates. Dannie confirmed the posting was active.

New Business

Dannie shared that Scott Sanford retired and TMNA appointed a new TTEN Director, Chris Chartron, replacing Joe.

Brian stated that TTEN is receiving more resources and funding.

Dannie added that a marketing video was produced for the automotive program outreach.

ELECTION OF OFFICERS

Aric nominated Josh Martin as Vice Chair, Brian seconded, and all unanimously approved.

Feedback

Mike requested a detailed syllabi for accountability. Dannie confirmed these can be provided.

Aric stated that greater student accountability is needed.

Jeremy raised concerns about dealers losing money if students fail.

Theo stated students cannot be failed for one attempt, but additional early testing can be added if recommended by the advisory committee.

Aric asked for earlier pass/fail assessments. Dannie and Theo supported the idea.

Theo stated that class size is capped at 20 for liability reasons, with admissions based on applicant quality.

Brian requested structured feedback and offered to collaborate with faculty.

Kerry expressed concern about students not completing ASE.

Brian discussed challenges with students delaying ASE exams and proposed changes to T-Port.

Theo stated the college must adhere to syllabus requirements but will provide dealerships with information.

Dannie supported stricter attendance enforcement and encouraged dealer participation as guest observers.

Brian committed to developing an Excel tracking tool for ASE and attendance.

Aric stated that early attendance and ASE reporting will help with internship outcomes.

Brian confirmed he will notify the faculty when students pass ASE immediately.

Kerry supported a stronger emphasis on ASE completion.

Josh and Kerry suggested incentive coins as recognition for TTEN students.

The meeting adjourned at 11:45 am