

## 2010-11 Career and Technical Student Follow-up

### Computer Support

An annual follow-up of students in the Career and Technical programs has been completed each year since 2002 by the Office of Planning and Effectiveness. The purpose of the report is to collect students' feedback about the college and their specific career and technical program to support continuous improvement efforts. This survey is the only way to provide consistent data at the college and department level regarding student employment and wage ranges. Information at the department level does not have enough respondents to be representative of the entire department or students thereof. However, this data does provide indicators of outcomes for program review and outcomes assessment projects.

| Current Employment |                 |                              |           |       |
|--------------------|-----------------|------------------------------|-----------|-------|
| Status             | Employer        | Position title / description | City      | State |
| Graduate           | Wabash National | Shift Foreman                | Portland  | OR    |
| Graduate           | ISS             | Tech Support                 | Vancouver | WA    |

| Reported Wages   |                          |
|------------------|--------------------------|
| # of respondents | Wage category            |
| 1                | \$18.01 /hr. or more     |
| 1                | \$12.01 to \$18.00 / hr. |

| Employed in Field |          |
|-------------------|----------|
| # of respondents  | Response |
| 1                 | Yes      |
| 1                 | No       |

| How well do you feel your education at Clark College prepared you for employment in the field of your choice? |                         |
|---|-------------------------|
| # of respondents  | Response                |
| 1   | Well Prepared           |
| 1   | Prepared                |
| 2   | Not adequately prepared |

| How well did Clark College prepare you to meet current industry standards? |                         |
|--|-------------------------|
| # of respondents   | Response                |
| 1  | Well Prepared           |
| 3  | Prepared                |
|  | Not adequately prepared |

| In what way do you feel Clark College did not prepare you for employment?   |
|---|
| <ul style="list-style-type: none"> <li>• Needed more hands-on course work.</li> <li>• Need more time in Internship program for work experience. Should advise people to keep along lines of old work experience when seeking schooling or you lose all those years of experience</li> </ul> |

| In what way do you feel Clark College did not prepare you to meet industry standards? |
|---|
|   |

**What additional skills would have been helpful for you to learn in your program?**

- Software support
- Call tracking, software, more help desk experience, longer internship.
- More training in the Networking of systems

**Anything else you'd like to tell us?**

- Advise people to find program that relates to previous work experience otherwise you have to start all over and thats not easy unless you have different skills to fall back on.
- You all do a great job.