

Northwest Commission on College and University (NWCCU) Annual Update for WSQA Academic Year 2012 - 2013

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College Name: Clark College

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Accreditation recommendations to the College and year of recommendation	Actions taken by the college to address recommendations	Improvement results
FALL 2011: The Evaluation Team recommends that Clark College continue to review and revise its indicators and corresponding desired outcomes to ensure that they are meaningful, assessable, and verifiable, and allow for the evaluation of the accomplishment of objectives and Core Themes. (Standard 1.B.2)	Clark College has a new scorecard to evaluate the progress toward accomplishing the objectives of the Clark College 2009-2014 Strategic Plan. The Scorecard will be used to identify areas in need of improvement. This will ensure mission fulfillment. The revised scorecard looks very different than the previous scorecard. These changes are listed below: • Indicators now measure each college objective rather than each core theme,	The College has developed the 2013-2014 institutional goals/priorities based on the evaluation of the new scorecard.

- Less indirect indicators are used, such as satisfaction and other perception-related measurements,
- Red, yellow, and green color coding has been added to visually display the score of the indicator,
- Trend information has been added to the scorecard, and
- Each core theme now has its own scorecard.

The quantitative criteria (for most) of the indicators have been selected to determine whether an indicator has met or exceeded the desired outcome. Listed below are the definitions and general criteria on why they were scored this way:

- Green: Meets or exceeds desired outcome; continuous effort needed to maintain or improve even further. The Planning and Accreditation Committee has determined the criteria for scoring a measure as green for most indicators.
- Yellow: Does not meet desired outcome; action is needed to meet goal. The Planning and Accreditation Committee has not selected the criteria for yellow for the current scorecard. However, you will see that some indicators are yellow because these indicators were the same or similar to indicators on the current scorecard and were scored as yellow on the current scorecard.
- Red: Does not meet, well below desired

outcome and immediate action is needed. The Planning and Accreditation Committee has not selected the criteria for red for the current scorecard. However, you will see that some indicators are red because these indicators were the same or similar to indicators on the current scorecard and were scored as red on the current scorecard. In addition, a few indicators are so far below the green criteria, I scored them as red for illustrative purposes.
