



How to Submit an eQuestion

Before you Begin – You will need to be logged into eTutoring with your username and password.

Step 1 – From your Homepage, click on eQuestions from either the menu bar or the box.

The screenshot shows the eTutoring homepage with a navigation menu at the top containing 'Home', 'eChat', 'eQuestions', 'eWriting Lab', and 'Resources'. A yellow banner at the top right displays 'Average turnaround time for the writing lab is currently 86 Hr. 0 Min.'. Below the banner, the current institution is listed as 'Connecticut Distance Learning Consortium'. The main content area is divided into several sections: 'eChat' (with a note that no eTutors are available), 'eQuestions' (with a 'Post a New Question' button and a note about the last question posted), 'eWriting Lab' (with a note about the last paper submitted and average turnaround time), and 'Announcements' (with a link for 'Writing Lab Turnaround Time 3-4 days'). A red box with the text 'Click on eQuestions where either arrow is pointing.' is overlaid on the page, with two red arrows pointing to the 'eQuestions' link in the navigation menu and the 'Post a New Question' button in the eQuestions section.

Step 2 – A pop up will appear with some information on eQuestions. Please read it carefully and close the window by either clicking on the  in the upper right corner, or clicking in the box at the bottom left corner .

Step 3 – Click on “Post a New Question.” The average turnaround time is posted beneath this button.


Average turn around time: 14Hr.50Min.

Step 4 – Choose your Subject. Please limit your questions to the subjects available.

Once you select your subject, you be able to type in your question. Please fill out each area as completely as possible. This will help your tutor to help **you**.

Step 5 – To Finish and Upload your questions, click on Submit your eQuestion:

And you are done! You will get an automated email when your question has been answered.