How to Enter an eChat

Before you Begin – You will need to be logged into eTutoring with your username and password. You will also need to turn your pop-up blockers off.

Step 1 – From your Homepage, look at Today's Available Tutors to see what tutors are on today, and at what time.

The arrows at the bottom point to links for this week’s and next week’s overall schedule so you can plan when you can work with a live tutor.
Step 2 – If there is a tutor currently working, he or she will be listed in the eChat Box.

Step 3 – to enter this tutor’s chat room, click on the tutor’s NAME

Step 4 – This will open a new window to your tutor’s chat room. You may have to click “install” if this is your first time using our live chat, but you will not need any external software.

Step 5 – Once you are in your chat room, if the tutor is currently working with another student, we ask that you be patient and wait until they are done.

When it is your turn, you will be able to use audio to speak with your tutor if you are using audio or you can chat by typing into the chat screen. If this is your first time using audio, please read our guide to audio found in your Resources section on your eTutoring homepage.
If you need confirmation of your eChat:

From your eTutoring homepage, Click on eChat, this will bring you to an archive of your chat sessions.

Click on Report Activity next to the chat you want a record of.

Enter your email address into the box and click Send.