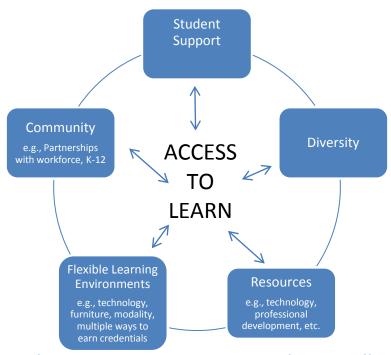
## Access to Learn

Listed below are the themes that emerged from the college's multiple discussions of how to provide access to student learning:



The blue lines signify communication – communicating information effectively is key to creating access to student learning.

- Multiple learning options all aspects to meet students where they are
- Intentional guidance for students, faculty, staff, and administrators mentoring, sharing resources, professional development, breaking down silos
- Needs of workforce, industry
- Technology needs
- Community outreach
- FT/PT faculty ratio increase in full-time faculty
- Turnover rate of part-time staff especially in Student Affairs
- Retention of employees
- Technology is intertwined among all themes
- Integrate communication into graphic of process
- Flexible modes of instruction that is relevant to a quickly changing industry market
- Seamless education for students from K-12
- Staff development technical competencies for students, faculty and staff keeping up on trends
- Concerns about the role of faculty (compensation, time restraints) and importance of teaching

- Community colleges are on the cutting edge/ pride in Clark's work
- Focus on student learning outcomes
- Are we doing enough? (support services particularly)
- Conflicts within Clark's mission (liberal education vs. job training)
- Shift from knowledge based to application based
- Broad education vs. job training meet emerging business needs
- How to reduce costs while providing more assistance to students
- Technology was often mentioned
- Cross function teams like IBEST
- Is eLearning for everyone? We need to offer multiple ways of learning
- Access
  - Open admissions, Basic Ed, IBEST, Learning Communities, Service Learning, Running Start, eLearning, financial aid, advising, work study, eligibility programs, Veterans assistance
  - o Accessible locations
  - o Recruitment efforts
  - o Instructional options-online, on-ground, evening, day, weekends, web-enhanced, hybrid, face-to-face
  - o Expanded daily hours of access to the college
  - o Reasonable fees and tuition
  - o Technology-user friendly and statewide technology (Canvas)
  - COMPASS test-not understanding implications of failing test to non- traditional students
  - o Ability to finish degree programs on time
  - o Online-only orientations
  - Accessibility to technology
  - Transportation issues-C-Tran partnerships (discounted bus passes), Shuttle buses between campuses, sustainability (advantages for using cycles vs vehicles)

### Diversity

- o Support the "concept" of diversity
- o Attempts at accommodating non-traditional students through open access
- Need a more diverse workforce
- More support for students with disabilities
- Support for non-traditional aged students
- o Style preferences

# Funding

- o All needs are not determined by how much funding available
- Adjust core values to embrace all aspects of student learning and align funding with those core values

### Organization

- o Effective student affairs and instructional affairs leadership
- o How the college is organized by instructional departments and student service areas

## • Retention

 Retention-through student peer mentorship, FYE (First Year Experience), navigation of academic systems

- o Taking into account human development of student-frontal lobe development, commitment to learning, culture of learning
- o Computer literacy
- o Retention-face to face orientation rather than only online orientations
- o Counseling services and wellness education
- o Educate the "whole" Student
- o Provide separate child care services for sick children with a nurse so that adult student can still attend classes
- o Temporary childcare resources for elementary early release days and service days
- o Affordable textbooks
- o CTCLink courses

#### Environment

- o Safety (improved)
- o Unity (improved)
- o Comfortable (for some)
- o Accommodating (on some levels)
- o Supportive (on some levels)
- o Collaborative (on some levels)
- o Put community back in community college
- o Environment conducive to how all students learn
- o Location of welcome center
- o Restore personal connections
- o Reputation of being an unwelcoming environment for diverse students, staff and faculty